MYOB PayGlobal Release Notes

v4.61.0.0

Prepared by

MYOB PayGlobal Product Management Team

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Contents

Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.61.0.0** release version and the previous PayGlobal 4.60.0.0 release version.

If you are upgrading from an earlier version than PayGlobal 4.60.0.0, then you need to download and read the relevant release notes from the website.

Disclaimer

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Enhancements

This chapter describes software enhancements in this release version.

Enhancements - All Countries

This section describes generic software enhancements in this release version. Country-specific software enhancements are described in separate sections.

Workforce Management Employee Notes when Pending Update Status Changed

When changing the employee's *"Has pending update"* status (Integration tab of Employee form) to No, the user has the option to have all remaining unactioned Workforce Management employee notes automatically actioned.

Workforce Management Employees Have Fields Disabled in PayGlobal

If an employee is enabled for Workforce Management, certain employee fields are now disabled from being edited in PayGlobal. The information in these fields is sourced from workforce management and can be edited there.

The list of employee fields disabled in this release is shown below:

Table	Field Name	NZ Tab	NZ Caption	AU Tab	AU Caption
Employee	FirstNames	Main	First names	Main	First names
Employee	LastName	Main	Last name	Main	Last name
Employee	PreferredName	Personal (i)	Preferred names	Personal (i)	Preferred names
Employee	PreviousName	Personal (i)	Previous name	Personal (i)	Previous name
Employee	BirthDate	Personal (i)	Date of birth	Personal (i)	Date of birth
Employee	WorkEmail	Contact	Work e-mail	Contact	Work e-mail
Employee	Email	Contact	E-mail	Contact	E-mail
Employee	MobilePhone	Contact	Mobile phone	Contact	Mobile phone
Employee	WorkPhone	Contact	Work phone	Contact	Work phone
Employee	Address1	Postal	Address	Postal	Address

Table	Field Name	NZ Tab	NZ Caption	AU Tab	AU Caption
Employee	Address2	Postal	Address	Postal	Address
Employee	Address3	Postal	Address	Postal	Address
Employee	Address4	Postal	Address	Postal	Address
Employee	PostCode	Postal	Post code	Postal	Post code
Employee	State	Postal	State	Postal	State
Employee	CountryCode	Postal	Country	Postal	Country
Employee	PermAddress1			Residential	Address
Employee	PermAddress2			Residential	Address
Employee	PermAddress3			Residential	Address
Employee	PermAddress4			Residential	Address
Employee	PermPostCode			Residential	Post code
Employee	PermState			Residential	State
Employee	PermCountryCode			Residential	Country
Employee	UsePostalAddress AsResidential			Residential	Use postal address
Employee	EmployeeStatusCode	Contract	Employee status	Contract	Employee status
Employee	BankAccount	Bank	Bank account	Bank	Bank account
Employee	ACName	Bank	Account name	Bank	Account name
Employee	TaxNumber	Tax	IRD number	Tax	Tax file number
Employee	TaxRate	Tax	Tax rate	Tax	Tax override
Employee	ExemptEP	Tax	Exempt earner levy		
Employee	HecsDebt			Tax	STSL debt
Employee	ZoneRebate			Tax	Zone rebate
Employee	DependentRebate			Tax	Dependant rebate
Employee	QuestionSpouse			Medicare	Do you have a spouse
Employee	QuestionWeeklyIncome			Medicare	Is your weekly income less than the weekly threshold

Table	Field Name	NZ Tab	NZ Caption	AU Tab	AU Caption
Employee	QuestionDependentChildren			Medicare	Do you have dependent children
Employee	DependentChildren			Medicare	Number of dependent children

For reference, the list of workforce management employee fields already disabled in PayGlobal with release 4.49 are shown below:

Table	Field Name	Tab	Caption
Employee	EmployeeCode	Main Form	Code
Employee	HoursSunday	Payments	Sunday
Employee	HoursMonday	Payments	Monday
Employee	HoursTuesday	Payments	Tuesday
Employee	HoursWednesday	Payments	Wednesday
Employee	HoursThursday	Payments	Thursday
Employee	HoursFriday	Payments	Friday
Employee	HoursSaturday	Payments	Saturday
EmployeeDefinitionOfWeek (NZ only)	All fields	Details	

Support for SQL Server Failover Cluster Instance

We now support running PayGlobal with the database on a SQL Server Failover Cluster Instance.

We recommend that a PayGlobal consultant implements this feature for customers.

Enhancements - Country-specific

This release contains enhancements for **Australia and New Zealand only**

Enhancements - New Zealand

This section describes New Zealand-specific software enhancements in this release version.

You can download the NZ Tax Year-End Procedures [here](#)

> **Reminder** – On-Premise Customers, please ensure the latest Payday Filing certificate is installed. The expiry date on the latest one is 24/02/2024. If you still have the one dated 27 Feb 2022, please contact Support.

2022-23 Tax and payroll compliance changes

ACC Earners' Levy Rate and Thresholds

The ACC earner's levy rate increases from $1.39 to $1.46 per $100 of liable earnings

The ACC maximum liable earnings has also increased from $130,911 to $136,544.

Changes are effective from 1 April 2022

PAYE Rates, Thresholds, Tax Codes and Calculations

There are no changes for 2022/2023

Student Loan Repayment Rates and Threshold

The following Student Loan threshold values apply from 1 April 2022:

Frequency	2022 – 2023 Tax Year
Annual threshold	$21,268
Weekly pay period (Threshold divided by 52)	$409
Fortnightly pay period (Threshold divided by 26)	$818
Four-weekly pay period (Threshold divided by 13)	$1,636
Monthly pay period (Threshold divided by 12)	$1,772.33

The standard student loan repayment rate remains at 12%.

Kiwi Saver

There are no changes for 2022/2023

Minimum Wage

Minimum hourly rates effective from 1 April 2022 are:

- Adults = $21.20
- Starting and Training = $16.96

> **Reminder** – Minimum Wage records are not automatically updated as part of upgrade processes. Instructions on how to manually update are included in the *NZ Tax Year-End Procedures [here](#)*.

Public Holidays

Observing Matariki starts this year - **24 June 2022**. The date will vary each year.

Please remember to add this new Public Holiday to your Holidays and Holiday Group records for all applicable employees.

For more details see https://www.mbie.govt.nz/business-and-employment/employment-and-skills/employment-legislation-reviews/matariki/matariki-public-holiday/#:~:text=The%20first%20public%20holiday%20to,the%20last%20rising%20of%20Matariki

KiwiSaver validation improvement

When processing the pay, if an employee is found to have an **inactive** superfund with a KiwiSaver state of 'In' or 'Holiday'. The pay will FAIL and give the following message:

"The employee needs to have a current active superfund given the employee has a KiwiSaver state of 'In' or 'Holiday'. Please fix."

JIRA Reference Number: PGDEV-4424

Enhancements – Australia

This section describes Australia-specific software enhancements in this release version.

Single Touch Payroll

STP Phase 2 – Status update

PayGlobal is currently in the process of becoming an ATO approved STP Phase 2 (v4) digital service provider.

In the meantime, your organisation can continue to send payroll data via STP using the existing STP 2018 (v3) services. This possible because your organisation is covered by the MYOB deferral obtained for all MYOB products. The MYOB deferral date enables your organisation to continue using the STP 2018 (v3) services until 1 September 2022.

We expect our next release (v4.62) is expected to be the version where you can enable the STP 2020 (v4) services. This will be released as soon as we receive ATO approval.

STP Phase 2 - Readiness

If you have not done so already, we recommend completing all STP v4 preparation tasks as soon as possible to reduce the workload once v4.62 is available.

It is expected that most of our Australian customers have already upgraded to v4.59.0.0 and have completed all tasks required to prepare for switching on the STP 2020 (v4) services.

- For those that are upgrading from a version older than v4.59.0.0 you <u>must </u>complete all STP v4 preparation tasks before turning on STP v4. Please refer to the following documents:
    - o MYOB PayGlobal STP Phase 2 Customer Guide
    - o MYOB PayGlobal STP Phase 2 Transition Manual

IMPORTANT: Changing your allowance/deduction record configuration may impact Award and/or Payroll Rules. We recommend engaging with Professional Services for assistance.

- For those upgrading from v4.59.0.0 an additional preparation task needs to be completed in respect of reporting Salary sacrifice amounts. Please refer to the following documents:
    - o Release Notes v4.60.0.0
    - o MYOB PayGlobal STP Phase 2 Transition Manual
- For those upgrading from v4.60.0.0 there are no additional preparation tasks.

Changes in v4.61 for STP

This version contains the following quality/technical improvements" specific to STP:

Internal Company ATO Branch Numbers can only contain numeric characters
The ATO branch number can only be up to a 3-digit numeric value e.g., 001, 002, etc. A branch number of 0 is also not permitted.

These checks will be made on entering/updating the ATO branch number for an internal company.

Date effective "Employment Basic Code"
To derive the correct "Employment Basis Code" from historical pay data the following items were added to the **EmployeeHistory** table:

Field name	Type (Size)	Source
EmployeeStatusCode	Varchar(12)	Employee.EmployeeStatusCode *(Employee status field on the Employee record, Employee Contract tab)*
RebateTotals	Numeric (9,2)	Employee.RebateTotals (Total Rebates field on the Employee record, Employee Tax tab)
HECSDebt	Bit	Employee.HECSDebt (STSL field on the Employee record, Employee Tax tab)
QuestionSpouse	Bit	Employee.SpouseQuestion (Do you have a spouse? On the Employee record, Medicare tab)
QuestionWeeklyIncome	Bit	Employee.QuestionWeeklyIncome (Is you income less than the weekly threshold? On the Employee record, Medicare tab)
DependentChildren	Int	Employee.DependentChildren (Do you have dependent children? On the Employee record, Medicare tab)
TermReasonCode	Varchar(12)	Employee.TermReasonCode (Termination Reason field on the Employee record, Dates tab) Note: On closing a pay this field is populated from the Termination Reason on the Termination transaction in the pay.

These fields will be set to NULL on upgrade and will only be populated on closing a pay.

If there is a need to populate the historical pays (i.e. if you are planning to turn on STP v4 part-way through a tax year), you will need to engage with Professional Services to assist in that process.

Dependent Children UI validation

Upon saving changes to the "Do you have dependent children?" field on the Employee record, Medicare tab; the system now validates the setting with the related field "Number of dependent children
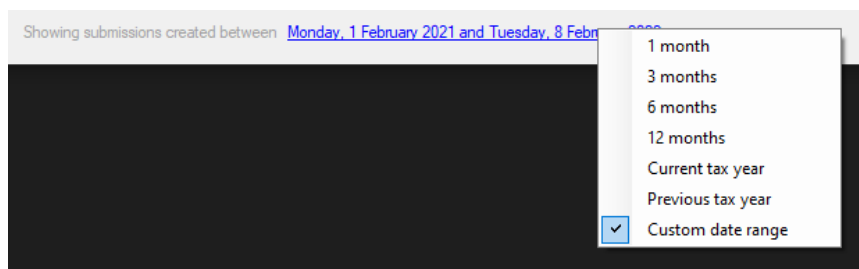
- If "Do you have dependent children?" is set to **yes**, then "Number of dependent children" must be greater than '0' (zero)
- If "Number of dependent children" is set to '0', then "Do you have dependent children?" must be set to **no**.

STP Manager Tool improvements

New submission date filters

The submission date filter in the STP Manager has been extended to allow custom date ranges, as well as selecting previous and current tax years.

Custom date range filter values do not get saved between sessions.

JIRA Reference Number: PGDEV-4923

Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - All Countries

This section describes issues effecting <u>all</u> countries, resolved in this release version.

Insufficient Precision When Converting Annual Leave Balances

Details

When an annual leave table is converted from one set of units to another in the Annual Leave Table form, at times there was insufficient precision when carrying out the conversion. For example, when converting a leave balance of 128 hours to weeks, there was an imprecision of .01 week for an employee with a profile of 40 hours.

Resolution:

PayGlobal now calculates the conversion with a higher precision, avoiding errors such as the above.

JIRA Reference Number: PGDEV-5821

Issues Resolved - Australia

Integrity check returns invalid values for SubmissionType in table StpSubmission
Details

Integrity check returns invalid values for SubmissionType in table StpSubmission.

Resolution:

Integrity check returns correct values for SubmissionType in table StpSubmission.

Reference Number: PGDEV-5414

Lump Sum A not reported for employees re-hired post termination

Details

When an employee is paid out on termination, and then re-hired in a different capacity, the lump sum A payment on termination was not being reported to the ATO via Single Touch Payroll (STP)TP. This applies for example to an employee made redundant with a redundancy payout, who is then re-hired as a casual.

Resolution:

The payment on termination will be reported when reporting with the new Single Touch Payroll v4 format.

Reference Number: PGDEV-4864

Working Holiday Makers with no TFN need to be reported with the tax rate of 'W'

Details

When a working holiday maker does not yet have a valid tax file number (TFN 000000000), the holiday maker was being reported to the ATO via Single Touch Payroll (STP) with a tax rate of '4' instead of the correct tax rate 'W'.

Resolution:

A working holiday maker's tax details will only be able to be saved if their tax rate is 'W'.

Existing working holiday makers with tax rate '4' will be changed to have tax rate 'W' on upgrade.

Reference Number: PGDEV-4864

Leave loading and leave loading cash-out allowances could not be configured as 'Overtime'

Details

Leave loading taken and leave loading cash-out allowances could only be configured as 'Paid Leave'.

Resolution:

Leave loading taken and leave loading cash-out allowances can now be configured as either 'Paid Leave' or 'Overtime'. All allowances with the sub-type of 'Leave Loading taken' can then be choses as a loading allowance on the annual leave table. Likewise appropriate allowances of sub-type 'Leave loading cashed-out' can be used as Loading Cash-out allowances on the leave cash-out allowance.

Reference Number: PGDEV-5822

STP v3 submissions receiving Product ID errors

Details

The product ID reported to the ATO will be unique to PayGlobal when STPv4 is enabled. However, the v4 product ID is showing up on STP v3 submissions. This is creating submission problems because the generic MYOB product ID is still expected.

Resolution:

The PayGlobal unique product ID will only be used for STPv4 submissions.

Reference Number: PGDEV-5889

STP Manager tool crashed while sorting some columns

Details

Sorting on several columns in the STP Manager tool crashed the STP Manager tool.

Resolution:

Sorting behaves as expected.

Reference Number: PGDEV-5401 and PGDEV 5513

WFM - Incorrect Postal Address Data coming from PGPRMISC063B report

Details

When exporting employee details for Australian employees to Workforce Management, using report PGPRMISC063B, the postal address details are repeated in multiple fields.

Resolution:

The report definition for PGPRMISC063B has been updated to ensure that the postal address details are correctly exported.

Reference Number: PGDEV-5830

Issues Resolved - New Zealand

Converting Annual Leave table to Weeks results in Incorrect Rounding

Details

When an annual leave table is converted to weeks, via the Annual Leave table form, PayGlobal was incorrectly rounding annual leave balances to two decimal places rather than four decimal places.

Resolution:

PayGlobal now correctly rounds annual leave balances to four decimal places when converting the annual leave table to weeks.

Reference Number: PGDEV-5816

Supported versions and environments

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.2.0 –

If you are using an older unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- Desktop Operating System - Windows 8.1
- Server Operating System - Windows Server 2012
- SQL Server 2012
- .NET Framework – It is recommended that latest version of .NET Framework run time is installed.
- Transport Layer Security (TLS) - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see **MYOB PayGlobal Infrastructure and Components**